

Student Health Center

Frequently Asked Questions

1. What primary care services will be provided at the Student Health Center?

- Point of care testing (POC)
 - i. On-site POC for glucose, A1c, Urine HCG, and UA
- Full-service phlebotomy and access to all Montefiore Medical Center lab/pathology services are on site.
- For imaging, referrals to the Hutch will be made.
- Women's health services, cervical cancer screening, and OCP counseling. For more specialized women's health needs, referrals will be made to available providers.

2. What about PrEP (HIV pre-exposure prophylaxis)?

- If a student needs these services, they should establish care with the primary care physician at the Student Health Center

3. What about chronic mental health management for students on medication?

- Referrals will be made to Einstein Student Mental Health Center and/or psychiatrists in the community.

4. Is there a website with instructions regarding what students need to know regarding vaccinations, titers, yearly check-ups, etc.?

- Yes. Please see our main [Student Health Services](#) webpage for a list of Occupational Health Services (OHS).
- Please see AAMC's standard immunization form for more guidance on medical clearance requirements.
 - Please note: Certain sites (especially away rotations) may have additional requirements.

5. What about medical clearance services?

- Students can make appointments with the Student Health Center PCP for annual physical exam evaluations.

- For other medical clearance needs, including COVID exposure/illness questions and vaccinations, students should make an appointment with OHS.
- If you have any questions regarding compliance or medical clearance, please contact OHS at [718-430-3141](tel:718-430-3141) or via email at Occupational-health@einsteinmed.edu.

6. What about annual COVID-19 and flu vaccinations?

- COVID-19 and flu vaccinations will not be available at Student Health Center at 1180 Morris Park Ave. Montefiore Medical Center has [several locations](#) administering vaccines annually.
- OHS also administers flu vaccines for students annually
- Einstein will continue to collect and track COVID-19 and flu vaccinations for medical students via Qualtrics. Please complete the surveys as this information is required by our affiliate hospitals as part of your onboarding/medical clearance.

7. Is Student Health Center-PCP open to Einstein graduate students and postdocs?

- Yes

8. Can my spouse/domestic partner be seen at the Student Health Center?

- Yes. Please note that students' family members who are seen will be responsible for co-pays and any other charges related to the visit.

9. Who are members of the Student Health Center team?

- Muhammad J. Anwar, M.B.B.S, medical director and full-time PCP
- Darlene LeFrancois, M.D., part-time PCP
- Nursing staff will also be available

10. How do I make an appointment?

- We anticipate that by early 2024, students can make appointments through the MyChart app or website.
- Students can call (347)-498-2461 between 8:30 a.m. and 5:00 p.m. to schedule appointments. Please note: This clinic has no walk-in option, but providers will try to accommodate same-day appointments whenever possible. Please call for same-day appointments.

- If you have difficulty reaching the dedicated appointment line, please reach out to Dr. Mimoza Meholfi at mimoza.meholfi@einsteinmed.edu so that any issues can be resolved promptly.

11. Is any aftercare available for non-urgent issues after hours or on weekends?

- Yes. Students who have already been seen in the Student Health Center can call the Family Care Center (FCC) internal medicine after hours at 718-920-2273 to speak to the on-call covering attending.
- For urgent needs, please refer to our Student Health Services webpage for information on nearby urgent care and emergency departments.

12. Can messages be sent to the provider through Mychart?

- If care is needed during the day, students can call the 347 number, and a message will be sent to the physician. Alternatively, an established student patient can send a secure MYC message (MYC is the abbreviation used for the messaging system for patients within EPIC) directly to their provider. Response time is usually 48-72 business day hours.

13. How do I register?

- Students will be registered at the time of their request for an appointment if the student does not have an active MRN in EPIC.
- Insurance verification/eligibility will be done at the time of check-in.
- Students can register through MyChart, including creating their own MRN, if they have never been seen at Montefiore. See [MyChart registration guide](#) on the main Student Health Services web page with detailed instructions.

14. What about co-pays and insurance billing?

- Einstein medical students will not be responsible for their co-pays or out-of-pocket costs for their primary care visits. Please note: At your primary care visit, the doctor may need to send you for additional lab work and/or testing. You will be responsible for all co-pays and/or costs associated with these ancillary tests.
- Montefiore is currently working on a billing solution that will send your primary care visit co-pay to Einstein for payment; however, if you receive a bill in the meantime, please send it to Ms. Christina Chin at Christina.Chin@einsteinmed.edu in OSA for assistance.

