ScriptCenter®

Express Prescription Pickup™

Pharmacist filled prescriptions and wellness items!

Enrollment is FREE. Get started today!

Available Monday – Friday
7:00 a.m. – 5:45 p.m.

Private & Secure

How to Enroll for ScriptCenter?

CURRENT PHARMACY CUSTOMERS:

1. Enroll at ScriptCenter or online at ScriptCenter.com to create your ID and PIN.

2. Order your prescriptions from the Montefiore Outpatient Pharmacy by calling 718-920-4934.

3. Once you have enrolled, all of your prescriptions will be automatically delivered to ScriptCenter for pickup.

4. Log in to ScriptCenter to review, pay and pick up your prescriptions.

NEW TO THE MONTEFIORE PHARMACY:

1. Enroll at ScriptCenter or online at ScriptCenter.com to create your ID and PIN.*

2. You can have your current prescriptions transferred by providing the prescription and transferring pharmacy information to the Montefiore Outpatient Pharmacy by calling 718-920-4934.

* If you don't have a current Montefiore Outpatient Pharmacy prescription number to activate enrollment, you can add it later or the pharmacy will complete it for you as soon as they fill your next prescription.

FAQs

Who can use ScriptCenter?
Anyone who is entitled to have prescriptions filled at the Montefiore Outpatient Pharmacy as part of their employment at Einstein.

Who fills my prescriptions and how do they get into ScriptCenter?
Prescriptions are filled by the Montefiore Outpatient pharmacy and loaded into ScriptCenter for you to pick up.

When is ScriptCenter open?
ScriptCenter is available during pharmacy hours, Monday – Friday, 7:00 a.m. – 5:45 p.m.

Is there a charge for using ScriptCenter?
No. ScriptCenter is a FREE service.

How do I pay for my prescriptions?
You can use a Credit Card (AMEX, Visa, Mastercard and Discover), or, FSA Card at ScriptCenter when you pick up your prescriptions.

When will my prescriptions be ready?
Prescriptions requested before 11 a.m. on Monday through Friday will be ready for pickup at ScriptCenter after 2 p.m. the same day. Be sure to sign up for 'Notifications' in 'My Settings' to get a text or email when your prescriptions are ready for pickup.

How long will my prescriptions stay in ScriptCenter?
Prescriptions not picked up within 14 days will be returned to the pharmacy.

Can I pick up all my prescriptions at ScriptCenter?
Prescriptions requiring refrigeration must be picked up from the Einstein Outpatient Pharmacy at the Jack D. Weiler Hospital on Eastchester Road.

Can I pick up prescriptions for my family?
Yes! You can add others to your account after you log in. To add a child under 18, you'll need their prescription number and birth date. To add anyone over 18, you'll need their ID and PIN. Once you add family members, prescriptions ordered for them will automatically be in your cart when you log in.

FAQs

Does ScriptCenter follow patient privacy rules?
Yes, ScriptCenter is fully compliant with all HIPAA and Einstein-Montefiore patient privacy policies. Your personal and medical information is always safe and secure.

Is a pharmacist available if I have additional questions?
Yes, call 718-920-4934 during pharmacy hours.

Can I use my fingerprint for logging in?
Yes. Using your fingerprint in place of your ID is optional. You will always be required to enter your PIN. Even if you have added your fingerprint, you can always use your ID and PIN as an alternative.

What if I forget my "Log In" ID or PIN?
You can recover your ID or PIN by pressing "Forgot ID" or "Forgot PIN."
If you need further assistance, please contact the pharmacy at 718-904-3039 during business hours.

All new prescriptions will require that you speak with a pharmacist. The telephone attached to the ScriptCenter will automatically connect with a pharmacist who will then be able to release the prescription.

New prescriptions that are not entered electronically by the prescriber must be placed in an envelope and placed in the ScriptCenter prescription dropoff slot. Prescriptions dropped off before 1:00PM will be placed in the ScriptCenter for pickup after 2:00PM the following day.

REMINDER: Non-refrigerated items that can't be placed in the ScriptCenter can be picked up at the Einstein Pharmacy; you will be notified when this situation occurs.

ScriptCenter is located....

Albert Einstein College of Medicine
1825 Eastchester Road
1st floor Gruss Building/MRRC
Bronx, NY 10461

Pharmacy Hours:
Monday – Friday,
7:00 a.m. – 5:45 p.m.

ScriptCenter Hours:
Monday – Friday,
7:00 a.m. – 5:45 p.m.

Pharmacy Phone:
718-920-4934

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Montefiore

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